



Privacy Policy – Online Accounts

Your privacy is extremely important to Gateway Mortgage Corporation (or “GMC,” “we,” or “us”). We recognize and respect your privacy expectations and adhere to the requirements of all applicable federal and state privacy laws. This Privacy Statement provides an explanation of how we collect, use, and disclose personal information we receive from users on our website (“site”) at www.gatewaymortgagecorp.com.

What Information GMC Collects, And How It Is Used

When visiting our website, you are given the option of contacting us by email for further information, and, if you are a customer, logging into your online account. In order to respond to a request for further information, our website asks you to provide identifying information about yourself. This includes name, physical and email addresses, and phone number. We will use this information to provide you with the information and services that you request.

We maintain physical, electronic, and procedural safeguards in order to protect your personal information from unauthorized access or intrusion. We limit access to your personal information to only those employees and agents who require access to such information in order to provide the information or services that you request. We will at all times comply with all laws and regulations that we are subject to regarding the collection, use, and disclosure of individually identifiable information.

If you click on the Online Account access link on the website, you will be redirected to the website of a third party vendor with whom Gateway Mortgage Corporation has contracted and you will be able to log into your mortgage loan account by entering the username and password that you selected during your prior registration. During registration, the following data may be collected:

- Username
- Password
- Loan Number
- Email Address
- Three Security Questions with answers

That data is used to verify and validate your identity as you access your mortgage information online. This information can be updated (email address, mailing address, telephone number) and is retained in a database. Once your identity has been verified, you will be logged into your account where you can access your mortgage information.

GMC cooperates with government and law enforcement officials or private parties to enforce and comply with the law. We will disclose any information about you to government or law enforcement officials, as we, in our sole discretion, believe is necessary or appropriate to respond to claims and legal process (including but not limited to subpoenas), to protect the safety of the public or any person, or to prevent or stop any illegal or legally actionable activity.

In addition, we will disclose your information when you direct or give us permission, when we are required by law to do so, or when we suspect fraudulent or criminal activity.

This Privacy Policy can be changed, revised, or edited at any time by Gateway Mortgage Corporation. Should we make such changes, the updated policy will be posted on our website.

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